

## Adam Golden

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### QUALIFICATIONS SUMMARY

- ◆ Results-oriented **Lead Programmer/Analyst** with expertise in programming and application systems integration.
- ◆ Demonstrated strengths as project manager and mentor; assist new employees by providing meaningful information and feedback.
- ◆ Natural ability to work with cross-functional teams; strong communication skills used to interpret technical concepts for non-technical users.
- ◆ Experience with full life-cycle development of programs, including user requirements gathering, client/server programming, and program debugging, testing, and analysis.

### Technical Applications

**Operating systems:** Windows NT, Windows 2000, DOS, IBM AIX

**Programming Languages:** COBOL, CICS, SQL

**Database:** DB2

**Software:** MS Office; MS Project; Windows 95/98/2000/XP

### PROFESSIONAL EXPERIENCE

ABC COMPANY, Baltimore, MD

2005–Present

#### **Lead Programmer/Analyst (2012–Present)**

#### **Sr. Programmer/Analyst (2009–2012)**

Experienced and versatile programmer in automated claims processing division servicing Federal employees' healthcare benefits. Responsibilities include updating, modifying, expanding, and repairing existing programs on IBM 390 series mainframe.

- ◆ Assisted programmers to change or create new programs by converting business analyst's plans into technical specs.
- ◆ Wrote CICS programs for Denied Claims system resulting in easier retrieval of customer data.
- ◆ Utilized CMRs to improve Claims File Corrections system and increase data accuracy.
- ◆ Specialized in developing back end of application; coded instructions in COBOL and CICS to interface with JAVA.
- ◆ Achieved 100% success maintaining efficiency of newly coded DB2 programs.
- ◆ Designed quality product and delivered clean implementation by regularly collaborating with QA testers and usability groups.
- ◆ Improved system functionality and performance by converting sub-system from VSAM to DB2. Authored user manual to enhance productivity.

#### **Project Manager (2005–2009)**

Developed project plan for Quarterly Releases from 2000–2004. Utilized Microsoft Project software to increase productivity; aligned teams, allocated resources, controlled budgets, and managed schedules for the implementation of new application releases for federal employees' healthcare plans within the U.S.

- ◆ Resourceful project leader; consistently brought projects in on time and under budget.
- ◆ Received certificate and three monetary awards for dedicated performance and customer service.

XYZ CORPORATION, Elkridge, MD

2001–2005

**Senior Programmer/Analyst**

Wrote detailed specifications, code, and complete programming, testing, and debugging of applications for leading provider of information technology and communication services to the North American rail industry.

- ♦ Analyzed, designed, coded, and tested large complex COBOL II, CICS, and DB2 systems.

123 COMPANY, Owings Mills, MD

1999–2001

**Senior Programmer/Analyst, Project Leader, Program Supervisor**

Primary responsibilities included new development and maintenance of Order Entry System.

- ♦ Coded and updated a new inventory replenishment system using CICS and DB2 tables.
- ♦ Converted ALC programs to CSP programs for user-friendly results.
- ♦ One of two programmers selected by management to participate in company modernization program; learned to write Visual Basic programs using Oracle and SQL.

**Previous Experience**

**Programmer/Analyst**, BEATIT COMPANY, Baltimore, MD

**EDUCATION**

**B.S., Information Technology, Colorado Technical University, Aurora, CO**

**Recent Continuing Education**

*Java Programming: A Comprehensive Hands-On Introduction*, Learning Tree (2015)

*MQ Application Development for Mainframe*, Themis (2010)

*Web Design with XHTML – Parts I and II; Web Design with JavaScript Part III*, Howard Community College (2009)

*Project Leadership, Management, and Communications; Scheduling and Cost Control*, ESI International (2009)